

Curriculum Vitae
María de los Ángeles Ortiz Reyes, Ph.D.

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Professional Profile:

Over 25 years of experience providing services as consultant and advisor to complex organizations, universities, public corporations, the government of Puerto Rico, municipalities, service and manufacturing industries, small and mid-size businesses, schools, and non-traditional educational organizations in the following areas: Strategic Research and Marketing Studies; Management and Organizational Development; Process Evaluation; Outcomes and Projects; Academic Consulting; Planning and Marketing Conferences, Congresses, and Special Events; Professional Development of Teachers and Principals; among others. Experience as a speaker at educational and business activities at local and international level (United States, India, Spain, Costa Rica, Dominican Republic, Mexico, Virgin Islands, Belgium, and others).

Education

New York University (NYU); New York, USA

Ph.D.-1984

Higher Education Administration, specializing in planning, research, and organizational behavior

Massachusetts Institute of Technology; Massachusetts, USA

Graduate studies in Biochemistry-1975

(Honor Fellowship)

Pontifical Catholic University of Puerto Rico; Ponce, PR

Masters Degree-1973

Education in Biology

Pontifical Catholic University of Puerto Rico; Ponce, PR

B.S.-1968

Natural Sciences: Biology/Chemistry

Professional Experience

2010-present

Crestcom International-Puerto Rico
President

2002-present	Corporate Research & Training, Inc. President
2002-present	University of Puerto Rico, Rio Piedras Campus Department of Graduates Studies Lecturer/Professor
1999-present	Ortiz, Lord, Hope & Associates President
1996-1999	Central University of Bayamon President
1990-1996	Ana G. Mendez University System (UMET) Vice- President of Academic Affairs
1981-1990	Interamerican University of Puerto Rico, Arecibo Campus Chancellor
1977-1981	Interamerican University of Puerto Rico, Guayama Campus Director
1975-1977	Interamerican University of Puerto Rico, Ponce Campus Associate Director of Academic Affair

Consultant in Planning, Strategic Management and Business Process Reengineering

2013-present	EDUCOOP, Planning and Strategic Management
2011-present	Hospital del Maestro, Strategic Planning
2009-present	Asociación de Maestros de Puerto Rico (Teachers Association), Strategic Planning
2009-2010	Ponce Paramedical College, Curriculum and Academic Program Consultant
2009-2010	D'Mart Institute, Strategic Planning Consultant
2007-2010	Colegio Universitario de San Juan, Advisor for Accreditation and Strategic Planning
2007-2009	University of Puerto Rico, Medical Sciences Campus - Advisor for <i>Assessment</i>

2006-2010	Huertas Junior College- Advisor for Strategic Planning
2005-2007	University of New Orleans, School of Business-Advisor for Accreditation
2004-2008	Penn State University, Allentown Campus-Consultant
2002-2003	Development, Design, and Implementation of Call Automation and Screening in Real Time for the Social Emergency Program of the Puerto Rico Department of Family
2002	Development of Restructuring Proposal for the Puerto Rico Department of Family
2000-2010	Mech Tech College, Academic Affairs and Strategic Planning
1999-present	EDP College, Academic Affairs, Accreditation and Strategic Planning
1999-2000	National Alliance for Global Engineers Project funded by NASA, Polytechnic University in Puerto Rico and Morgan State University in Maryland Equity Research in Washington, D.C.-Consultant
1998-2011	School of Visual Arts-Advisor in Accreditation, Assessment and Strategic Planning,
1995	School of Engineering of the University of Bahrain in Middle East, Asia-Professional Accreditation -ABBET

External Evaluations

2014-present	Professional Development Project for teaching Math and Science to 4th-6th and 7th-9th grade; Inter American University of Puerto Rico, Arecibo Campus
2014-present	Strengthening reading and writing skills for Kindergarten - 3rd grade; Interamerican University, Arecibo Campus
2014	School Improvement Grant (SIG); University of Puerto Rico, Cayey Campus.
2014-present	URGREAT-MBRS-RISE Project; Ana G. Mendez University System (Universidad del Este), Carolina
2013-present	Howard Hughes Program; University of Puerto Rico, Cayey Campus

2011-2013	Upward Bound Program; Ana G. Méndez University System (UMET), BayamOn Campus
2011-present	PRISE Program, University of Puerto Rico, Ponce Campus
2011-present	BRIC Project; University of Puerto Rico, Cayey Campus
2011-2013	Title V Program “Promoting Postbaccalaureate Opportunities for Hispanic Americans”; Ana G. Méndez University System (UMET)
2007-2008	Peaceful Living in Puerto Rico, Puerto Rico Department of Education
2004-2008	“21st Century Community Learning Centers”, Puerto Rico Department of Education
2004-2006	Adult Education Program, Puerto Rico Department of Education
2003	“Executive Education Program”; University of New Orleans
2002	“A project to investigate Child and Family Abuse”
2002	“Chem 2-Chem Project”; University of Puerto Rico, Cayey Campus
2002-2009	Organizational Development and Restructuring of the Puerto Rico Department of Family
2001	“Minority Science and Engineering Improvement Program (MSEIP) Project”. The Analytical Aquarium at the University of Puerto Rico, Cayey.
2000	“Cyber Summer Project for Puerto Rico”; Puerto Rico Department of Education and Microsoft Corp.
2000- present	RISE Program; University of Puerto Rico, Cayey Campus
1999-2001	“National Hispanic Bilingual Engineers Program by the U.S. Department of Energy for Equity Research Corporation”; Washington, D.C.

1999-2000	Social Services Programs of the Department of Social Development; San Juan, P.R.
1997	College Board (Puerto Rico and Latin America Office); Project: Factors that affect student transition from public and private high schools to college.
1998-2000	“Ecological Project for Farm Workers Children funded by the Environmental Protection Agency (EPA)”; University of Texas at Brownsville and Texas Southmost College
1993	“Social Programs for Joint Training Partnership ACT (JTPA)”-External evaluator
1990	Government Excellence Program for the Government of Puerto Rico-External Evaluator

Projects and Research

2014	The third mission of universities: Focus, main indicators and descriptors in a selected group of higher education institutions in Puerto Rico (in process).
2013-2014	Investigation to develop a theoretical, historical, legal, and educational framework of public and private post-secondary non university education in Puerto Rico. Puerto Rico Education Council.
2010- present	Study on power relationships and conflict at the State University-ongoing.
2010-present	The Context of Public Education in Puerto Rico- ongoing.
2009-2013	Who Governs Higher Education Institutions: Structural Analysis of the Boards of Overseers in a Sample of Higher Education Institutions in Puerto Rico.
2007-2009	The Flexible Professional in the Knowledge Society (PROFLEX). Academic collaboration project between the European Union and Latin America.
2007-2008	Resilience Strategies applied to Transforming Schools: Professional Development for Elementary School Principals and Teachers. Office of Federal Affairs, Puerto Rico Department of Education.

2007-2008	Systemic Initiative for Transforming Schools. Office of Federal Affairs, Puerto Rico Department of Education.
2005-2007	Relationship between Academic Preferences among Students, Higher Education Academic Offerings, and Occupational Demand in Puerto Rico. Council on Higher Education.
2005-2006	Indicators for Evaluating Competitiveness of Higher Education in Puerto Rico. Council on Higher Education.
2004-2005	Quality Indicators in Teacher Training Programs in Puerto Rico. Council on Higher Education.
2002	“Research on the Systemic Factors that Affect Children Safety, Permanency and Well Being”. ADFAN, Puerto Rico Department of the Family.
2002	“Research on the Training Needs of Twenty Public Corporations in Puerto Rico”. OCALARH.
1999	Development of a Sociological Profile of Homeless Persons in the Municipality of San Juan.

Publications

Books

Ortiz Reyes, M. (2011). *La gestión estratégica en la educación superior: Colección de ensayos investigativos*. San Juan, PR: Ediciones Esperanza.

Ortiz Reyes, M. (2010). *Comprender, prevenir e intervenir en situaciones de acoso en las escuelas: “Bullying”-Enfoque Estratégico*. San Juan, PR: Ediciones Esperanza.

Higher Education

Ortiz, M. & Castillo, A. (2014). *Estudio para desarrollar un marco de referencia teórica, histórica, legal y pedagógica de la educación Post-Secundaria No Universitaria (PSNU) públicas y privadas en Puerto Rico*. San Juan, P.R.: Puerto Rico Education Council.

Ortiz, M. & Williams, D. (2014-in progress). *Quiénes gobiernan las Instituciones de Educación Superior (IES): Estudio analítico estructural de las Juntas de Síndicos de una muestra de IES en Puerto Rico*. *Revista Pedagogía* 47 (1).

Ortiz Reyes, M. (2013). *Liderazgo estratégico en organizaciones educativas: “Coaching” y talleres. Líderes educativos comprometidos con el aprendizaje*. LECAMAE Project. Educational Leadership Center: University of Puerto Rico, Río Piedras Campus.

Ortiz Reyes, M. (2012). Replanteando el modelo de docencia universitaria. Ponencia presentada en Simposio 2012 de la Asociación de Psicología de Puerto Rico: Damos clase, ¿pero enseñamos?: Retos en la educación de la psicología. Panel Magistral: *Una mirada multidisciplinaria al desarrollo de la institución universitaria en Puerto Rico: Retos y oportunidades mirando al futuro*. Inter American University of Puerto Rico, Bayamón Campus.

Ortiz Reyes, M. (2010). Reinterpretando con Ortega y Gasset: La misión de la universidad en la sociedad del conocimiento. Ponencia presentada en simposio: La Universidad en Discusión, Conocimiento y Proyecto de Futuro. Cátedra UNESCO de Educación Superior. University of Puerto Rico, Río Piedras Campus.

Ginés Mora, J. & Ortiz Reyes, M. (2010). Informe resumen de los resultados del Proyecto PROFLEX en Latinoamérica. Spain: Universidad Politécnica de Valencia.
Ortiz Reyes, M. (2008). La autonomía universitaria en el siglo 21. Río Piedras, PR: APPU.

Ortiz Reyes, M. & collaborators. (2007). Relación de preferencias académicas entre el estudiantado, la oferta académica en las instituciones postsecundarias y la demanda ocupacional de Puerto Rico. San Juan, PR: Higher Education Council.

Ortiz, Reyes, M. & collaborators. (2006). Indicadores para evaluar la competitividad de las Instituciones de educación Superior en Puerto Rico. San Juan, PR: Higher Education Council.

Ortiz Reyes, M. & collaborators. (2005). Indicadores de Calidad en los Programas de Preparación de Maestros en Puerto Rico. San Juan, PR: Higher Education Council.

Ortiz Reyes, M. (1995). Estándares de evaluación para programas no tradicionales. San Juan, PR: Higher Education Council.

Ortiz Reyes, M. (1993). La preparación de maestros en Puerto Rico: Retos y posibilidades mirando hacia el año 2000. San Juan, PR: Higher Education Council.

Ortiz Reyes, M. (1991). The Value of Assessment in the Decision Making Process. *PRHS*, 10 (3).

Ortiz Reyes, M. (1988). Los valores: Cómo enseñarlos. *PhiDelta KAPPA Ensayos Educativos*, 2.

Ortiz Reyes, M. (1980). Implications of the Yeshiva University Decision on Faculty Unionization in Higher Education. SEHNAP.

Poetry

Ortiz Reyes, M. (2003). Después del polvo. San Juan, PR: Editorial Mairena.

Ortiz Reyes, M. (1990). El discurso afectuoso. San Juan, PR: Editorial Mairena.

Ortiz Reyes, M. (1980). Sin Pausas ni reversos. San Juan, PR: Editorial Mairena.

Ortiz Reyes, M. (1980). Amrita Pritam: Poemas. San Germán, PR: Editorial UI.

Ortiz Reyes, M. (1977). Cromatografía sobre papel. San Juan, PR: Cooperativa de Artes Gráficas Romualdo Real.

Newspaper Articles

“Lanzan en la isla Certificación Bullet Proof Manager V”, Economy Section, p. 17, El Vocero de Puerto Rico, May 6, 2014.

“Women Who Lead 2013”, p. S8, Caribbean Business, July 2013.

“Día familiar en la Escuela especializada Cacique Agüeybaná”, El Nuevo Día, July 19, 2013.

“El motor detrás de Crestcom”, Business Section, El Nuevo Día, October 23, 2011

“Burla que marca vidas”, He said, She said Section - pp. 33 - 36, Better Living (In Spanish), August-September 2011

"Bullying - Enfoque estratégico", Books Section - p. 86, Better Living (In Spanish), August-September 2011

Vuelta a la escuela, ¿y a la tortura?, El Nuevo Día, August 8 2011.

Me caí y me levanté: Proyecto de tutorías ayuda a crear resiliencia, El Nuevo Día, July 19, 2011.

700 niños y niñas celebran Día de Logros en proyecto de tutorías “Creating Resilient Teams”, Primera Hora, July 18, 2011.

No más acoso escolar, El Nuevo Día, March 1, 2011.

Un vuelo continuo al universo de la esperanza, El Nuevo Día (Vidas Únicas), 2009.

Calidad en la educación superior, El Nuevo Día (Especial para Suplementos), s.f.

La Universidad puertorriqueña: Un siglo de vida, El Nuevo Día, February 1999.

Para una ética del futuro, El Nuevo Día, August 14, 1998.

Science

Ortiz Reyes, M. (2005). Reforming Organic Undergraduate Curriculum: Enhancement of the Organic Chemistry Laboratory Using ICISS.

Ortiz Reyes, M. (1974). Crude protein extract from *Drosophila melanogaster* wild type with insulin like activities. *Journal of comparative anatomy and physiology*, LX 111, 256-261.

Papers, Lectures, Congresses, Seminars, Roundtables y Panel Discussions

- 2014 Speaker on The third mission of universities: Focus, main indicators and descriptors in a selected group of higher education institutions in Puerto Rico at the International Congress about the Third Mission at the University of Albania 2014.
- 2014 Participated in the Conferencia y Encuentro Regional de Cátedras UNESCO "La Responsabilidad Social de las Universidades: Implicaciones para la América Latina y el Caribe". University of Puerto Rico, Recinto de Río Piedras.
- 2014 Speaker on Estudio analítico estructural sobre la gobernanza universitaria en Puerto Rico at 9no Congreso Internacional de Educación Superior Universidad 2014. La Habana, Cuba.
- 2013 Participated in the 6th International Barcelona Conference on Higher Education. Barcelona, España.
- 2013 Participated in Foro sobre Libertad de Cátedra presenting: Libertad de cátedra desde el ángulo pedagógico: Retos de la libertad de cátedra en el siglo XXI. Inter American University of Puerto Rico, Bayamón Campus.
- 2013 Participated as a speaker at Segundo Seminario Internacional de Juntas de Gobierno y Gobernabilidad de las Instituciones de Educación Superior presenting: ¿Quiénes gobiernan las instituciones de educación superior?: Estudio analítico estructural de las juntas de síndicos en PR. INTEC, Santo Domingo, Dominican Republic.
- 2012 Panelist at Coloquio de la Facultad Clínica y Universitaria convened by the Graduate Studies of the Education Department of the University of Puerto Rico, Río Piedras Campus. Hotel Verdanza, San Juan, P.R.
- 2012 Panelist at Conferencia Magistral: La autonomía en la investigación y la creación en la Educación Superior. University of Puerto Rico, Río Piedras Campus.
- 2012 Participated at Encuentro de Investigación sobre Educación Superior. University of Puerto Rico, Río Piedras Campus.

- 2012 Participated as a speaker on: Replanteando el modelo de docencia universitaria at Panel Magistral Perspectiva de la Educación en Puerto Rico: Una mirada multidisciplinaria al desarrollo de la institución universitaria en Puerto Rico- Retos y oportunidades mirando el futuro. Simposio de la Asociación de Psicología titulado: Damos clases, ¿pero enseñamos?: Retos en la educación de la psicología. Inter American Univeristy of Puerto Rico, Bayamón Campus.
- 2012 Speaker along with Dra. Zaida Correa on Implantación de la Declaración de Bolonia en dos instituciones de educación superior españolas at 8vo Congreso Internacional de Educación Superior. La Habana, Cuba.
- 2011 Speaker on Comprender, prevenir e intervenir el Acoso Escolar en el Panel Cyberbullying: la Prevención es la mejor opción. Caguas, PR.
- 2011 Speaker along with Mary Linda Soto Hernández and Ángel O'neill presenting the study Modelo de desarrollo integral para estudiantes de residenciales públicos. Segundo Festival de la Educación: University of Puerto Rico, Río Piedras Campus.
- 2011 Invited to participate at Meeting: Puerto Rico Education Summit 2011 Investing in our Future in the Puerto Rico Convention Center.
- 2011 Speaker on Nuevos paradigmas en la educación superior de cara a la sociedad del conocimiento: retos, desafíos y oportunidades del profesor universitario en el siglo 21 at Caribbean University, Bayamón Campus.
- 2011 Speaker on Autonomía universitaria: de la tradición a la urgencia at Simposio por la Universidad Pública ¡Planteando una nueva Universidad! in University of Puerto Rico, Río Piedras Campus
- 2011 Speaker on School Harassment in order to commemorate Semana de la Biblioteca en el Tribunal de Apelaciones de Puerto Rico.
- 2011 Round Table discussion at Observatorio de Responsabilidad Social Universitaria de la Universidad Abierta para Adultos (UAPA); Santiago de los Caballeros, Dominican Republic.
- 2011 Presented Cómo ser un líder que transforma at Convención de la Asociación de Educación Privada de Puerto Rico. San Juan, PR: Puerto Rico Convention Center.
- 2011 Participated in the Panel: El estado de la profesión magisterial en Puerto Rico, of Editorial SM, Education Week
- 2010 Speaker at a presentation on School Harrassment at IV Congreso Mundial sobre los Derechos de la Niñez y la Adolescencia; San Juan,

P.R.: Inter American University of Puerto Rico, Metropolitan Campus.

- 2010 Speaker on Strategic Thinking at the Universidad Abierta para Adultos (UAPA); Santiago de los Caballeros, Dominican Republic.
- 2010 Speaker at the IX International Meeting “Virtual Educa Santo Domingo 2010”. Santo Domingo, Dominican Republic: Universidad Autónoma de Santo Domingo (UASD).
- 2010 Speaker with Juanita Rodríguez, Marilú Florit and Nancy Viana at Conversatorio Una mirada dialéctica a los sistemas educativos de Finlandia y Puerto Rico. Education Festival: University of Puerto Rico, Río Piedras Campus.
- 2010 Participant and speaker in the activity organized by the Higher Education Council on Implantación de las Disposiciones sobre Licenciamiento a Instituciones de Educación Superior en el Plan de Reorganización Núm. 1 on July 26, 2010.
- 2010 Participated in Simposio La Universidad en discusión del conocimiento y proyecto de futuro presenting Reinterpretando a Ortega y Gasset: La misión de la Universidad en la Sociedad del Conocimiento. San Juan, PR: University of Puerto Rico, Río Piedras Campus.
- 2010 Participated in the 7th International Congress on Higher Education, Cuba.
- 2009 Panelist at Conversatorio Políticas Públicas en Educación de la Legislatura al País. San Juan, P.R.
- 2009 Speaker on Indicadores de competitividad en la educación superior en Puerto Rico at X Congreso Puertorriqueño de Investigación en la educación: Investigación y Política Educativa en la Sociedad del Conocimiento established by University of Puerto Rico, Río Piedras Campus.
- 2009 Speaker on Nuevos paradigmas en la educación superior de cara a la sociedad del conocimiento at the Annual Convention of Asociación de Educación Privada de Puerto Rico. San Juan, P.R.: Pedrín Zorrilla, Coliseum.
- 2009 Speaker on La formación universitaria en la sociedad del conocimiento. San Juan, P.R.: Asociación de Maestros de Puerto Rico.
- 2009 Speaker on Cómo posicionar la imagen de su escuela de cara a la Sociedad del Conocimiento. San Juan, P.R.: Asociación Puertorriqueña de Educación Continua.

- 2009 Meeting of researchers sponsored by Centro de Estudios y Documentación sobre la Educación Superior Puertorriqueña “Visión Multidisciplinaria de la Educación Superior”. San Juan, P.R.
- 2008 Speaker on La formación universitaria en la sociedad del conocimiento Segundo Seminario Internacional sobre Gerencia Estratégica de las Universidades. Cátedra UNESCO de Educación Superior. Education Faculty, University of Puerto Rico, Río Piedras Campus.
- 2008 Participated in the 6th International Congress on Higher Education, Cuba.
- 2006 Participated in the presentation of the project titled El espacio europeo de educación superior: Experiencias de estudiantes doctorales que realizaron viaje de estudios a España established by the Education Faculty of the University of Puerto Rico, Río Piedras Campus.
- 2006 La situación de la Educación Superior en la América Latina: La Masificación Desordenada. Serie de Conferencias y Foros Cátedra UNESCO de Educación Superior. Education Faculty, University of Puerto Rico, Río Piedras Campus.
- 2006 Speaker on Indicadores de calidad en los programas de preparación en cuatro IES en Puerto Rico at the Annual Convention of Asociación de Educación Privada de Puerto Rico
- 2006 Primer Seminario Internacional sobre Gerencia Estratégica de las Universidades: Retos y Oportunidades. Cátedra UNESCO de Educación Superior. Education Faculty, University of Puerto Rico, Río Piedras Campus.
- 2005 Presentation of Avalúo del aprendizaje at the Reunión Cumbre de Título V Cooperativo. University of Puerto Rico, Cayey Campus.
- 2005 Participated in V Foro de Assessment: La Inteligencia Emocional en el Assessment, el Assessment y los Servicios Estudiantiles Inter American University of Puerto Rico, San Germán Campus.
- 2005 Participated in Conferencia La Efectividad en las Relaciones Interpersonales y su Impacto en la Organización. Annual Assembly of Asociación Puertorriqueña de Educación Continua. San Juan, P.R.
- 2004 Panelist at La Investigación Institucional como Herramienta para la Toma de decisiones en las Instituciones Universitarias at EDP College, Hato Rey.

Professional Development

- 2014 Crestcom International Meeting. Bullet Proof Management. San Diego, California.
- 2013 Crestcom International Meeting. Bullet Proof Management. Denver, Colorado.
- 2012 Crestcom International Meeting. Bullet Proof Management. Denver, Colorado.
- 2013 AGB National Conference on Trusteeship.
- 2012 AGB National Conference on Trusteeship.
- 2012 Sales Boot Camp: Connect, Colaborate & Close. San Juan, Puerto Rico.
- 2012 Regional Crestcom Meeting. Bullet Proof Management. Las Vegas, Nevada.
- 2011 Crestcom International Meeting. Bullet Proof Management. Denver, Colorado.
- 2011 Regional Crestcom Meeting. Atlanta, Georgia.
- 2011 AGB National Conference on Trusteeship.
- 2010 Crestcom International Meeting. Bullet Proof Management. Denver, Colorado.
- 2010 Regional Crestcom Meeting. Bullet Proof Management. Las Vegas, Nevada.
- 2010 Conference on New European Policies on Higher Education, to Examine the Implementation of the Bologna Process and Explore Joint Research, financed by the European Union, Belgium, United Kingdom, Spain, Brussels, and Scotland (European Higher Education Study Tour for Senior higher education leaders from Latin America).
- 2010 AGB National Conference on Trusteeship.
- 2010 Participant in the Seminar **Creating Business Opportunities in Latin America and the Caribbean**. San Juan, P.R.
- 2009 Crestcom International Meeting. Bullet Proof Management. Denver, Colorado.

- 2008 International Seminar: The Labor Market and Competencies of College Graduates in Europa and Latin America. Spain. Universidad Politécnic de Valencia.
- 2007 “Meeting at Finnish National Board of Education with Mr. Jari Koivisto, Counselor of Education”, Finlandia.
- 2007 International Seminar: Competencies of Graduates in the Knowledge Society. Chile, Universidad de Talca.
- 2005 Meeting of States and Tribes Cultivating Change: Strategies for Improving Outcomes in Child Welfare. Arlington, Virginia: Children's Bureau, Family Service Division.
- 2005 International Conference on Distance Learning 2005. University of Puerto Rico, Rio Piedras Campus: Academic Excellence Center.
- 2005 Research on Higher Education as the Basis of Public Policy. Rincón, Puerto Rico: **Center for Studies and Documentation on Puerto Rican Higher Education.**
- 2004 First International Conference on Higher Education in Barcelona of the Global University Network for Innovation, Spain
- 2004 24th International Literature Symposium, Argentina.
- 2004 Optimization Models in Mediation: the Just in Time Process, Conflict Solution Institute, School of Law, Inter American University of Puerto Rico.
- 2003 First International Conference on Information and Communications Technology and Distance Learning: Challenges for Development in Latin America of the Distance Education Network, Dominican Republic.
- 2002 6th Distance Education Congress, MERCOSUR/SUL 2002, Distance Education Consortium, Chile.
- 2001 Accreditation Workshop of Accrediting Council for Independent Colleges and Schools. Chicago, Illinois.

Professional and Other Associations

- 2014-present Board of Directors -Hospital del Maestro de Puerto Rico
- 2011-present Puerto Rico Sales and Marketing Executives Association
- 2006-2009 Children’s Trust (Fideicomiso del Niño)

2003-2013	Board of Overseers, Carlos Albizu University (UCA)
1999-2014	Puerto Rico Chamber of Commerce
1999	Academy of de Arts and Sciences
1999	Roberto Sánchez Vilella Foundation, Secretary
1999	Equity Research Corporation in Washington, D.C.
1998-2001	Advisory Council of the Puerto Rico Office of Latin American Activities, College Board
1996	New York Academy of Science
1996	International Association of University Presidents
1994-1997	Chair, Board of Directors, PROFAMILIA

Distinctions

2014	Chairman's Circle-Crestcom International: Crestcom to the World.
2014	Production Club Fiscal Year 2013-2014. Crestcom International: Trainers to the World.
2014	Top Regional Producer of the Quarter 2013-2014 in Latin American/Caribbean. Crestcom International: Trainers to the World.
2013	Worldwide Sales Fiscal Year 2012-2013- Crestcom International: Trainers to the World
2013	Salesperson of the Quarter Fiscal Year 2012-2013- Crestcom International: Trainers to the World
2013	Top Regional Producer of the Quarter 2012-2013 - Crestcom International: Trainers to the World
2013	Production Club Fiscal Year 2012-2013. Crestcom International: Trainers to the World
2012	One Millionaire Club- Crestcom International: Trainers to the World
2012	Chairman's Circle- Crestcom International: Trainers to the World
2012	Top Regional Producer of the Quarter- Crestcom International: Trainers to the World

- 2011 Latin American Salesperson of the Year 2011- Crestcom International: Trainers to the World
- 2011 Top Regional Producer of the Quarter- Crestcom International: Trainers to the World
- 2010 Chairman's Circle- Crestcom International: Trainers to the World
- 2009 Poetry Prize, José Gautier Benítez competition, Municipality of Caguas
- 1999 Outstanding Latin Woman Educator Prize, Robert Leith Productions
- 1999 Recognition: Distinguished Woman of Puerto Rico, by the American Union of Women (UMA)
- 1997 Most Wanted Business Women Award -Business Puerto Rico Magazine 1997
- 1997 Recognition by the Puerto Rico Senate for having been selected as the first woman President of the Universidad Central de Bayamón.
- 1996 Gold Medal-Bicentennial of the Universidad de Los Andes, Mérida, Venezuela.
- 1990 International Poetry Prize, Revista Mairena.
- 1985 Woman of the Year for excellence in education, science and literature

Community Service

- 2013 Technical Assistance to the School Director of José Colombán Rosario Elementary School as part of LECAMAE de Sapientis. As part of her Coaching, she offered a two session workshop on Strategic Planning.
- 2012-present Coordinator for the Center for Higher Education Studies. Education Faculty. University of Puerto Rico, Río Piedras Campus.
- 2012 -2014 School Improvement Grant Puerto Rico Department of Education.
- 2010-2012 "Creating Resilient Learning Teams" (Tutoring service). Puerto Rico Department of Housing.
- 2010-present Title IV Program, 21st Century Community Learning Centers (Tutoring service). Puerto Rico Department of Education

2010	Consultant on External Assessment for The Supplement on Education <i>Conexión Abierta</i> , El Nuevo Día Educador.
2009	Volunteer for fund-raising efforts of SER de Puerto Rico
2009	Volunteer for fund-raising efforts of Fundación Puertorriqueña Síndrome Down.
2009-2013	Consultant for Proyecto AVANCE- President's Office, Inter American University of Puerto Rico.
2009-2013	Chair, Academic and Student Affairs Committee, UCA Board of Overseers.
2009-2013	Fund-raising consultant for the Carlos Delgado Foundation Extra Bases.
2007-2009	Proyecto de verificación, cernimiento e investigación de querellas de protección de menores; Administración de Familias y Niños (ADFAN), Departamento de la Familia.
1997-present	Network of Professional Women

Special Achievement

Was selected among university administrators of Puerto Rico to be the keynote speaker of Instituto de Gestión y Liderazgo Latinoamericano sponsored by Universidad Simón Bolívar de Venezuela at the Metropolitan Campus of the Inter American University of Puerto Rico (2012).

Was the representative and expert speaker on organizational change presenting resistance to change as a concept in the Campaign titled: *Echar pa'lante* (Moving Forward) sponsored by Banco Popular of Puerto Rico (BPPR) (2012).

Dr. Ortiz's book of poetry: *El Discurso Afectuoso* and *Después del Polvo*, were staged in a production called ***El amor todo lo cura*** (Love Cures All) , by Julio Axel Landrón and Amneris Morales (2010).

Skills

Full command of Spanish and English

Reading ability in French

Leadership/Management

Teamwork

References

Available on request.